



DVA GOES ONLINE IN WESTERN AUSTRALIA

Clients of the Department of Veterans' Affairs (DVA) in Western Australia can now use a new service which gives veterans online access to DVA services.

MyAccount offers Western Australian veterans a more immediate way of conducting business with DVA, giving access to services anytime and anywhere. All you need is a registration number, a computer and an internet connection.

If you are an eligible DVA client, you can use MyAccount to:

- update your contact details
- view payments and card information
- view the status of your claims
- apply for additional entitlements
- book transport to medical appointments
- lodge claims for travelling expenses
- request replacement cards, and
- view and request forms.

More services will available in the future.

With the introduction of MyAccount, DVA is responding to the changing needs of the veteran community, and Ex Service Organisations in Western Australia have responded enthusiastically to the new service.

MyAccount will not replace traditional means of communicating with the DVA. You can still contact DVA by phone, fax, email, mail and face-to-face.

Visit myaccount.dva.gov.au for more information and phone 1800 173 858 during business hours Monday to Friday to register.